# Setup Guide.

ZYXEL







Welcome to the future of home Wi-Fi. Here is your guide for an easy setup that should take around 10 minutes.

#### **Quick Setup:**

Ideal for those who prefer a straightforward setup.

#### Setup with the mobile app:

For those who want to manage their Wi-fi network from their mobile phone.

## Lets get started! Choose your preferred setup option.



#### **Quick Setup**



Take the extender out of the packaging and clip the base to the bottom.





Choose a location for your extender, we recommend the following:

- Place in a room away from your broadband router where extra coverage is needed
- Place in the open not a book shelf or drawer.
- Do not place near other wireless devices
  such as handsets or baby monitors.



Do not place near water - such as a fish tank.





The extender will automatically configure, but could take up to **5 minutes**. A **green light** – steady or blinking – on the Wi-Fi icon means it's ready.



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On your broadband router, press in the **WPS** on the back for **10 seconds** until you see the **2.4GHz** and **5Ghz** lights start to pulse **green** and **orange**.



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On your extender, press in the **WPS** button on the back for **10 seconds** until you see the Key icon pulsing **green** and **orange**.



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Your router and extender will now pair with each other – this could take up to **two minutes**.

You're all done when the Key icon stops flashing and the **Wi-Fi** icon is **green**.



Link

If the Link icon is **amber** or **red**, you might need to move it closer to your router to improve the connection quality.



Repeat this process for all extenders.

#### Setup using the mobile app

Download the **MPro Mesh** app from your app store. Open it and create an account.









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Check your smartphone is connected to the Voneus Wi-Fi network. Details are located on the back of your broadband router.



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SSID: Voneus\_XXXX Wireless key: XXXXXXXX Username: admin Login Password: XXXXXXXX



On the MPro Mesh App home screen, it will start by finding, and adding your broadband router.

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Once added, tap the • icon to start adding your extender and follow the instructions.



If your broadband isn't working or you're experiencing any technical issues you can chat to our technical support team.

#### **Technical Support:**

- 0333 880 4141 (option 2)
- helpdesk@voneus.com

For any other queries you can call our main number **0333 880 4141 (option 5)** and we'll direct you to the right team.

You can also email **broadband@voneus.com** or visit **voneus.com** for further information.

### Extender – status lights table

LED light	Light colour	Status	Description
Power	Green	On	The mesh device is configured successfully.
		Blinking	The mesh device is booting. Please wait.
(	Amber	On	The mesh device is paired but need to be moved for optimum performance.
		Blinking	The mesh device is joining the WiFi network. Please wait.
	Red	On	The mesh device failed to join the WiFi network. Please check the router is on.
	Off		The mesh device is not receiving power. Check the power connection.
Link	Green	On	You have a strong connection to your router.
ш	Amber	On	The signal from the router is too strong, please try moving it away from the router.
		Blinking	The Mesh device is connecting to the router. Please wait.
	Red	On	The signal from the router is too weak, please try moving it closer to the router.
	Off		The mesh device is not connected to the router.
Wifi	Green	On	The wireless signal is ready.
		Blinking (Slow)	The WPS process is in progress.
		Blinking (fast)	The mesh device is sending data over the wireless network.
		Off	The wireless signal is not ready or has failed.